



# McAllen 12th Annual Risk & Safety Expo

June 17, 2026 - June 18, 2026 | McAllen Convention Center

## Wednesday, June 17, 2026

**10:45 AM - 11:45 AM**

### **Avoiding Negligent Entrustment & Nuclear Verdicts Commercial Auto Risk Management Best Practices**

Track: Safety & Compliance

Learn proven commercial auto risk management practices to prevent negligent entrustment claims & protect your business from nuclear verdicts. This is a critical risk management topic focused on protecting your business from catastrophic commercial auto liability. Commercial auto losses are among the most expensive claims businesses face today, with "nuclear verdicts" (jury awards exceeding \$10 million) becoming increasingly common. Negligent entrustment claims can expose your organiz...

*Jim Greaves - Vice President Risk Service at HUB International*

**1:15 PM - 2:15 PM**

### **Worker Recovery Mindset**

Track: Claims Management

The workers' compensation industry is currently navigating significant challenges, notably the shifting workforce dynamics due to the "grey tsunami" and "great resignation." The core issue lies in the need for professionals who not only fill positions but also deeply understand the interconnected roles of all parties involved in the system and claim advocacy. The traditional view of workers' compensation as a cost-centric and monotonous field is deterring the new generation of workers who seek m...

*Melissa Steger - EVP at WorkCompCollege.com*

## Thursday, June 18, 2026

**8:01 AM - 8:02 AM**

### **Bridging HR & Risk: What You Didn't Know You Needed to Know**

Track: Human Resources

Every HR move—from the first interview to the final exit—is a high-stakes risk event for your city. This session moves past basic compliance to show Texas municipal leaders how to bridge the gap between HR and Risk Management to shield their budgets and reduce liability. We'll dig into the real cost of risk, showing how simple documentation gaps can lead to \$100k+ hits to insurance premiums. You'll walk away with a "COI Masterclass" checklist to audit vendor insurance like a pro, plus a ...

*Kristina Peters - AVP, Sr. Consultant at Charlesworth Consulting*

**8:01 AM - 8:02 PM**

## **Intelligence Tradecraft: Principles for Advanced Investigations**

Track: Investigations

The breadth of modern investigations has grown rapidly over the past decade. Traditional social media and background checks, one-crew surveillance, and interviews are no longer the only tools at a professional's disposal. More information than ever before is available to the end-users of intelligence, and yet traditional investigative patterns have persisted. This has wasted client money, led to unimaginative investigations with unimpactful results, and fostered a divide between what clients need...

*George Flores - Partner at DigiStream Investigations*

**8:01 AM - 8:02 AM**

## **Your Dollars, Your Strategy: Evidence Based Approaches to Your Benefits Strategy**

This session provides a comprehensive look at the evolving healthcare and financial landscape facing today's employers. Through real population health data, pharmacy insights, and a transparent review of financial drivers, presenters will illustrate how employers can better understand their risks, target interventions, and make strategic decisions that improve employee health outcomes and reduce long term costs. The presentation explores: Leveraging Data: How population segmentation, chronic c...

*Lauren Safranek - VP, Public Sector Consulting at Lockton*

**8:01 AM - 8:02 AM**

## **From Engagement to Resolution: The Missing Link in Workforce Health, Risk Reduction, and Cost Control**

Track: Benefits and Wellness

Employee health is one of the strongest drivers of engagement, productivity, and retention yet most workforce health strategies still focus on engagement and utilization rather than resolution. Nowhere is this more evident than in musculoskeletal (MSK) care, where employees often navigate a fragmented system of digital tools, providers, and specialists without a coordinated plan or clear outcome. The result is persistent pain, repeated care, rising claims, and increased workforce disruption....

*Juan M. Gaona - STX Director of Business Development at Airrosti Rehab Centers*

**8:01 AM - 8:02 AM**

## **Early Investigation, Thorough Evaluation & Creative Resolution Strategies for Auto Cases**

Track: Claims Management

This presentation explores ways for claims adjusters, and those partnering with attorneys, to investigate auto and commercial motor vehicle accidents. The presentation addresses how early and quick investigation can assist with thorough liability evaluation, which will generate effective, efficient, and creative resolutions to prevent extensive litigation resulting in exposure.

*Jessica Junek - Partner at Mayer LLP*

*Jorge Zamora - Attorney at Mayer LLP*

**2:15 PM - 3:00 PM**

## **TEXAS 811 - WHAT YOU DON'T KNOW CAN KILL YOU.**

Track: Safety & Compliance

"Texas 811 - What You Don't Know Can Kill You" is a powerful safety presentation focused on the life-saving importance of the Texas 811 damage prevention system. Participants will learn how underground utility strikes occur, the legal responsibilities of excavators under Texas law, and the critical steps required before digging. Through real-world examples, incident analysis, and practical field guidance, this session highlights the hidden dangers beneath our feet and explains how a simp...

*Ruben Mendez - Damage Prevention Manager at Texas 811*

